



BSI Standards Publication

Quality management — Guidance for people engagement

National foreword

This British Standard is the UK implementation of ISO 10018:2020. It supersedes BS ISO 10018:2012, which is withdrawn.

The UK participation in its preparation was entrusted to Technical Committee QS/1/3, Quality Management - Supporting Standards.

A list of organizations represented on this committee can be obtained on request to its secretary.

This publication does not purport to include all the necessary provisions of a contract. Users are responsible for its correct application.

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**Quality management — Guidance for
people engagement**

*Management de la qualité — Recommandations pour l'engagement
du personnel*



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